

**Where to Report**

**Abuse or Neglect**

**Of a Person Served By a Developmental Disabilities Administration Provider Agency**

People receiving services from DDA have the right to be free from abuse, neglect, exploitation and other rights violations. If your rights have been violated, contact the following:

1. **ALWAYS contact your Coordinator of Community Services (CCS).** Your CCS is responsible for monitoring and addressing abuse, neglect and rights violations.
2. **Office of Health Care Quality** (OHCQ) Developmental Disabilities Unit:

877-402-8220 and online complaint form at <http://dhmh.maryland.gov/ohcq/SitePages/Complaint%20Form.aspx>

1. **Maryland Board of Nursing,** for rights violations by nurses, certified nursing assistants or medical technicians.<http://mbon.maryland.gov/Pages/complaint-procedures.aspx>
2. **Developmental Disabilities Administration:**

|  |  |  |  |
| --- | --- | --- | --- |
| **Southern Maryland**: *Calvert, Charles, Montgomery, Prince George's, and St. Mary's Counties* | **Eastern Shore:** *Caroline, Cecil, Dorchester, Kent, Queen Anne's, Somerset, Talbot, Wicomico, and Worcester Counties* | **Western Maryland:** *Allegany, Carroll, Frederick, Garrett, and Washington Counties* | **Central Maryland:** *Anne Arundel, Baltimore, Howard and Harford Counties and Baltimore City*  |
| Mark Celeste | Dave Benjamin | Cathy Marshall | Shireen Hodge-Ryan |
| 301-362-5113 | 410-572-5986 | 240-313-3871 | 410-234-8241  |
| mark.celeste@maryland.gov | dave.benjamin@maryland.gov | cathy.marshall@maryland.gov | Shireen.Hodge-Ryan@maryland.gov |

|  |  |
| --- | --- |
|

|  |
| --- |
| 1. **Medicaid Fraud Control Unit**
 |

 |

410-576-6521
or toll-free at
1-888-743-0023
or via email at MedicaidFraud@oag.state.md.us